

# Blackboard Learn and the OpenAthens redirector

Whilst our service desk will always try to be helpful, they can only support the OpenAthens end. Information about Blackboard Learn was correct at the time of writing.

## Prerequisites

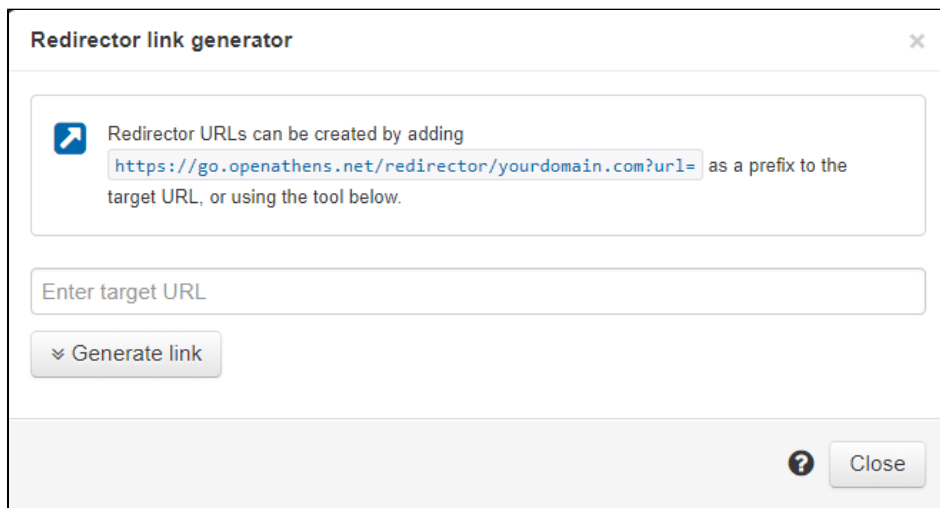
- Access to the OpenAthens administration area at the domain level
- Access to the Blackboard Learn support interface

## Method

- [Look up your redirector prefix](#)
- [Update links in Blackboard Learn](#)

## Look up your redirector prefix

Access the administration area as the domain administrator and navigate to the redirect link generator (Resources > Redirector link generator).



The screenshot shows a web interface titled "Redirector link generator". It contains a text box with the instruction: "Redirector URLs can be created by adding `https://go.openathens.net/redirector/yourdomain.com?url=` as a prefix to the target URL, or using the tool below." Below this is a text input field labeled "Enter target URL" and a button labeled "Generate link". At the bottom right, there is a "Close" button with a question mark icon.

The part you are interested in is the bit like this: `https://go.openathens.net/redirector/yourdomain.com?url=`

Whilst the [OpenAthens redirector](#) is not a proxy, it has been designed such that you can use the [redirector prefix](#) in place of a proxy prefix where that is supported.

## Update links in Blackboard Learn

There is no single field for a prefix that can be changed in this case which means each link will need to be updated individually. Depending on how your system is hosted and configured there are different procedures for updating links and unfortunately this isn't something we can cover here - you will need to go through Blackboard Learn support for help and guidance about updating links.

<https://www.blackboard.com/learning-management-system/blackboard-learn-support.html>

## Advanced

If you are comfortable with things like SQL or REST APIs, then depending on how Blackboard is hosted the following links may help you:

If you have write access to the database: <https://help.blackboard.com/Learn/Administrator/Hosting/Databases>

If you use the SaaS version, there's an API: [https://help.blackboard.com/Learn/Administrator/SaaS/Integrations/Compare\\_Building\\_Blocks\\_and\\_Rest](https://help.blackboard.com/Learn/Administrator/SaaS/Integrations/Compare_Building_Blocks_and_Rest)